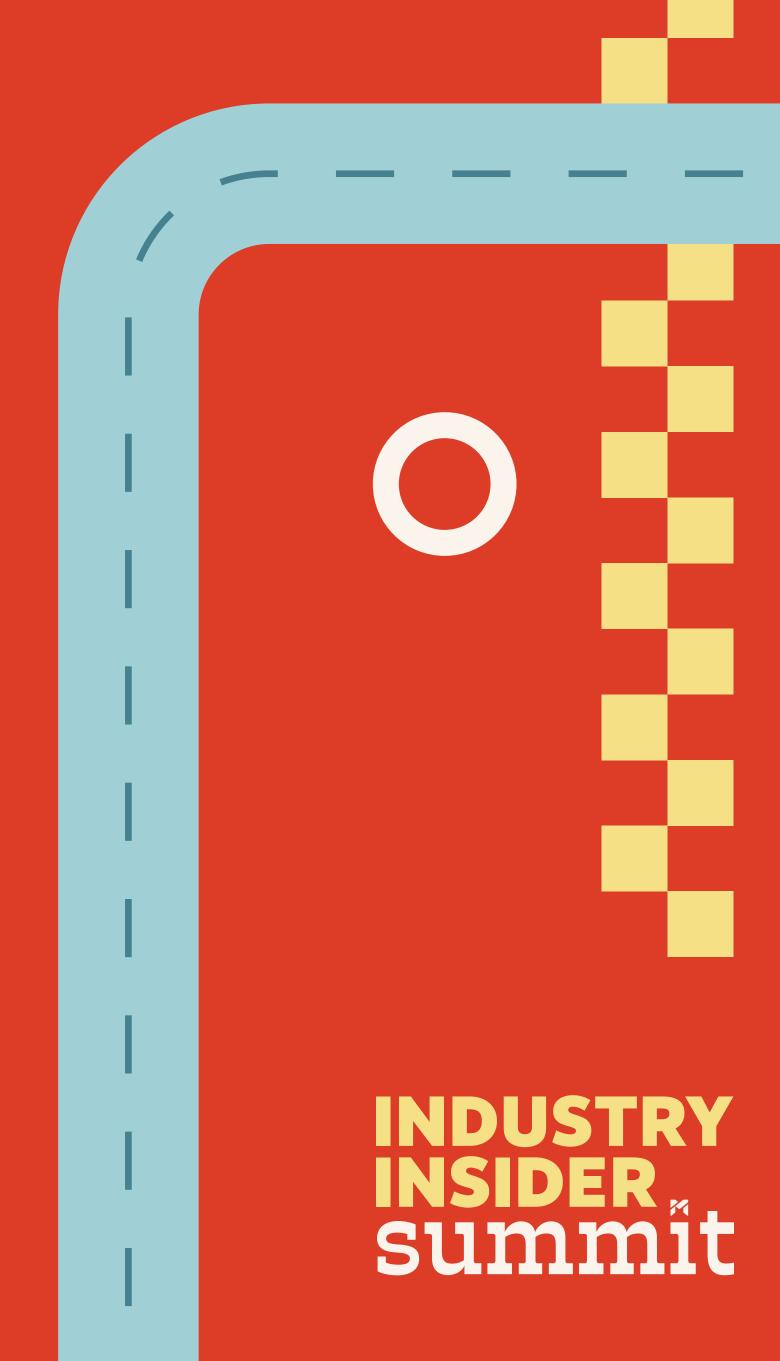
# BUILDING TRUST WITH CONTENT

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## WHAT IS CONTENT MARKETING?

Content marketing is the process of creating and sharing **useful online content** like blog posts, guides, and videos to attract and engage customers.

#### WHAT IT IS

Audience driven, rather than product focused

Authentic, immersive, topical and storytelling

#### WHAT IT ISN'T

An opportunity to showcase your products

"Salesy", blatant promotion

### WHY USE CONTENT MARKETING?

### A SUPPLEMENTAL APPROACH

It differs from other marketing methods in that it doesn't interrupt or annoy your audience with sales pitches

#### **BUILD COMMUNITY**

Provide them with valuable information that showcases their interests, and encourages them to engage

#### **IMPROVE AUTHORITY**

It enables you to build trust with your audience, and position yourself as an expert in your field



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## GETTING STARTED

- 1 Define your Goals : Tell a Story, Inform, or Entertain
- 2 Identify your Audience
- **3** Strategize Content Types

These should feel natural to your audience + goals

Ex: blog posts, newsletters, videos, infographics, recipes, guides, photography, etc.

4 Explore Different Channels

Ex: social media, email marketing, YouTube, etc.

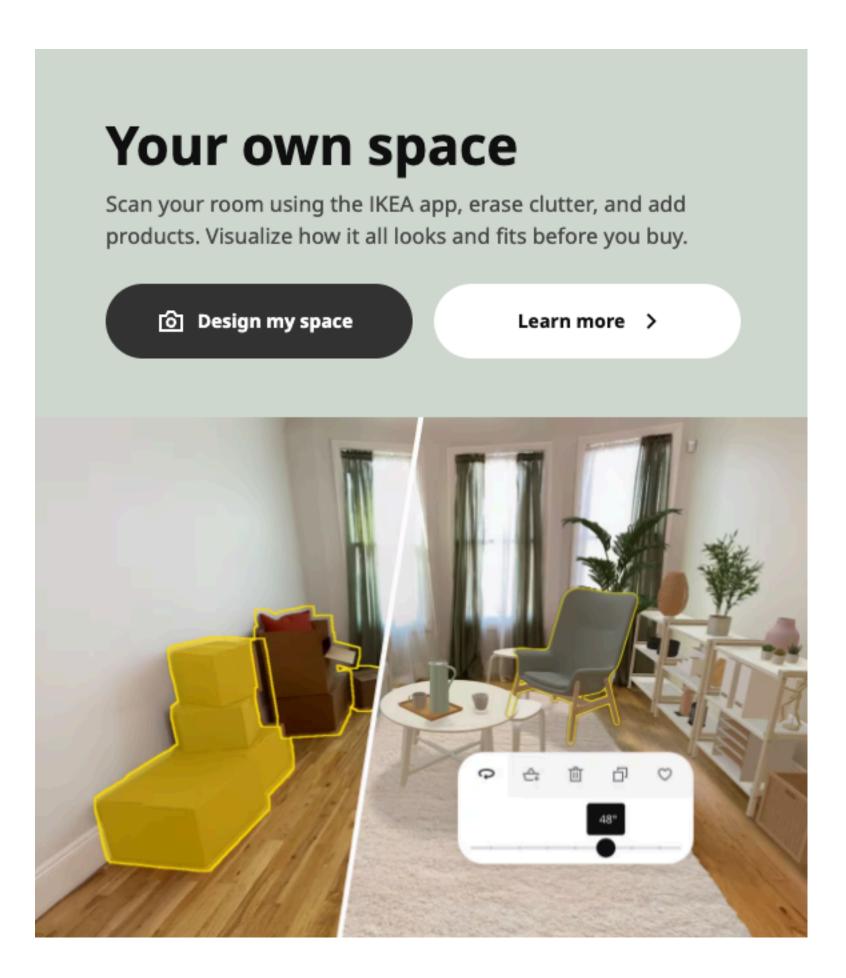
#### **AWARENESS**

Redbull's World Record Ski Jump



#### CONSIDERATION

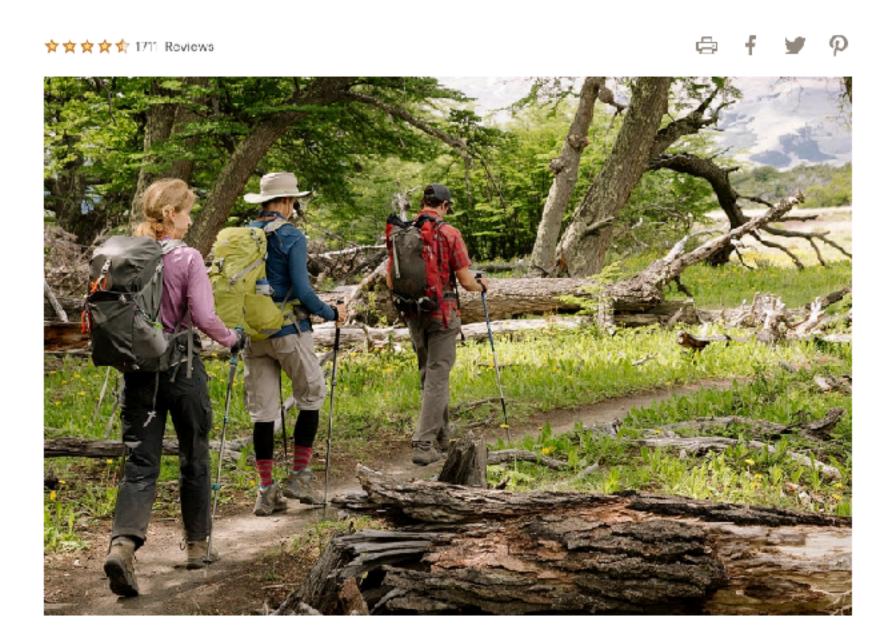
IKEA's Interior Design Tool



#### **DECISION**

REI's How-To Blog

#### How to Choose a Backpack



Planning to buy a new pack for backpacking? There are three main areas where you'll need to make choices.

 <u>Backpack capacity</u>: The size of the pack you'll need is tied to the length of your trip and how much weight and bulk you want to carry.

### HIGH-QUALITY CHECKLIST

NATURAL



Does it resonate with your audience's interests and feel true to your brand voice?

QUALITY



Is it well-designed, curated, and appealing?

**ENGAGING** 



Does it encourage your audience to interact, share, or provide feedback?

STRATEGIC



Are you considering the role this content plays within the marketing funnel?

**VALUE** 



Is it telling a story, informing, or entertaining?

**EXCITING** 



Are you excited about the content you're producing?

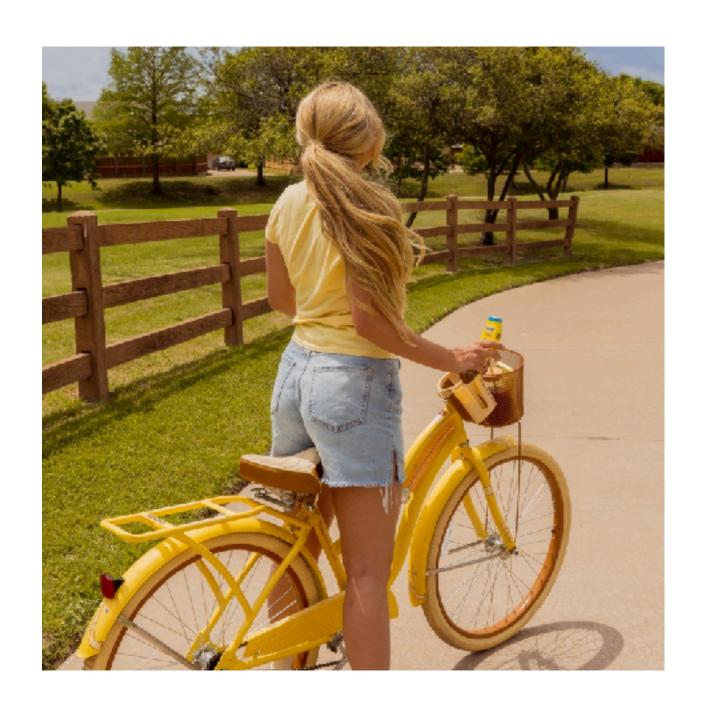


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## CASE STUDY: SPLENDA

### CHANNEL: SOCIAL MEDIA

#### **AWARENESS**



#### **CONSIDERATION**



#### **DECISION**









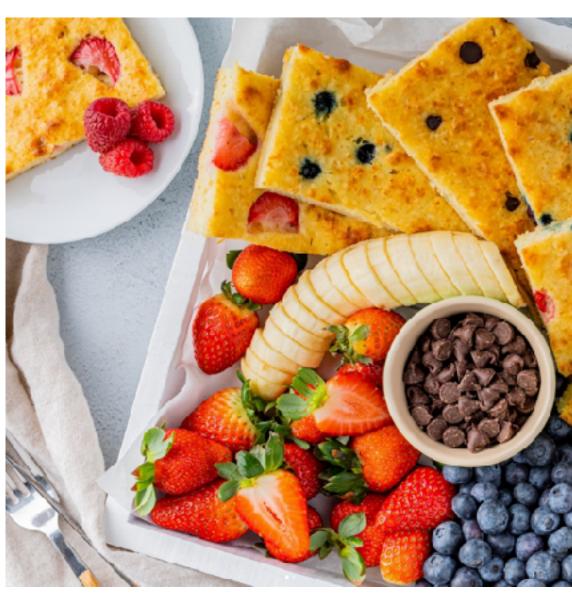




**OF SWEETNESS** 







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maxconnectdigital.com/marketing/iis-recap

